

December 30, 2025

Due to the end of the Affordable Care Act (ACA) subsidies **as of** December 31, 2025 our office has implemented the following policy change regarding infusion appointments:

Effective January 1st, 2026 Integrative Arthritis + Pain Consultants, PA will be asking for written proof of monthly insurance premium payments for all infusion patients for the first three months of 2026. If you do not have written proof of payment your infusion may be rescheduled.

A patient's proof of medical coverage letter is an official document from their health insurer confirming active coverage, detailing policy/group numbers, dates, and covered services, often generated via the insurer's website or by customer service.

You can get one by contacting your insurer or using online portals.

What it is:

- An official statement from your insurance company proving you have health insurance.
- Includes your name, insurance company, policy/group numbers, and effective dates.
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How to get one:

- **Contact your insurer:** Call customer service or log into your online account to download or request an official letter (e.g., "Eligibility Letter"; & Evidence of Coverage).
- **Check online portals:** For government plans (Medicare, TRICARE), use official sites like Medicare.gov or milConnect.
Use other documents: Sometimes, a copy of your insurance card, an EOB, or a payroll statement showing deductions can suffice; ask the requesting party if these are acceptable.

What it includes:

- **Patient Info:** Name, Policy Number, Group Number, Plan Type.
- **Coverage Details:** Effective Date, Covered Services, Deductibles, Copays, Out-of-Pocket Limits.
- **Issuer Info:** Insurance Company Name, Contact Info.

We apologize for the inconvenience this may cause; however, we feel obligated to change our policy due to the changes in healthcare premiums. We appreciate your understanding as we work **with you** through this. We remain committed to your care.